



UMIALIK
INSURANCE COMPANY
Peace of mind. Made in Alaska.®

Questions And Contact List

WHAT IS YOUR QUESTION?	WHO SHOULD YOU CONTACT?
You are unable to access AgentsOnline .	Our Customer Relationship Center (800) 251-3563
The comparative raters (TurboRater/PL Rater) are not returning a rate.	Contact your Personal Lines Underwriter or email pltechhelp@wnins.com .
You are having screen issues or receiving system errors.	Contact your Personal Lines Underwriter or email pltechhelp@wnins.com .
You have new product and coverage questions.	Contact your Personal Lines Underwriter.
You are experiencing slowness with the system, a single page, or rating.	Email pltechhelp@wnins.com
You are looking for help quoting a Penalty-Free auto renewal to a new Select Auto/Signature Auto product.	Contact your Personal Lines Underwriting Associate.

Contacts

Customer Relationship Center: (800) 251-3563

For system help or to report issues via email: pltechhelp@wnins.com

Contact your Underwriter for coverage and eligibility questions:

Risk Evaluation

Underwriters	Email	Phone
Joleen Miller Underwriting Associate	Joleen.Miller@umialik.com	(907) 269-7759
Kristen Girton, CIC, CISR, AIS, AINS Personal Lines Underwriter	Kristen.Girton@umialik.com	(907) 267-7719
Lisa Quaglini Personal Lines Underwriter	Lisa.Quaglini@umialik.com	(907) 269-7713

Management

Personal Lines Managers	Email	Phone
Stephanie Gindorff, AINS Underwriting Manager, Personal Lines	Stephanie.Gindorff@wnins.com	(952) 844-7856 or (800) 862-6070 Ext. 7971
Stacey Matteson Vice President and General Manager	Stacey.Matteson@umialik.com	(907) 269-7712
Sandy Holmes Regional Agency Manager	Sandy.Holmes@umialik.com	(907) 632-8835